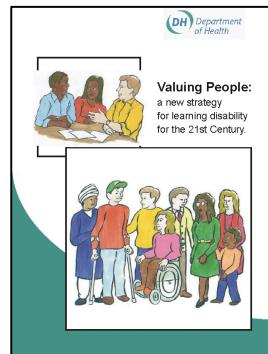
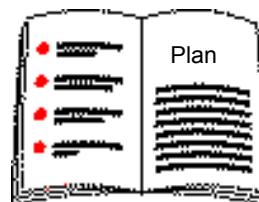


Valuing People Now:



3 Year **Strategic Commissioning** Plan



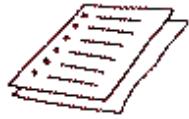
People with Learning Disabilities in Wirral



Easy Read



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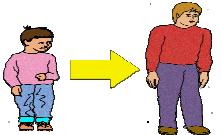
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1. Introduction

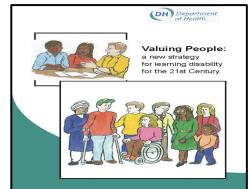
This is the **strategy** for Learning Disability Services for adults across the Health and Social Care **Economy** in Wirral.



It sets the **strategic priorities** for the next 3 years (2009-2012).

2009
2010
2011
2012

These are looking at Valuing People Now, but also with other policy, guidance and local knowledge.



This is also with discussions with people who use services and carers.
This was early in 2009.

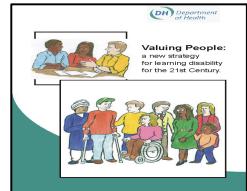


2 Summary

This is the 3 Year **Strategic Commissioning Strategy** for People with Learning Disabilities in Wirral. It sets out what we need to do for the next 3 years. This will be from 2009 to 2012.

2009
2010
2011
2012

The **Strategy** has been developed over 9 months because of 'Valuing People Now'. This came out in January 2009. It looks at other policy and guidance and what people know about learning disabilities.



The **Strategy** has also been talked about with people who use services and their carers. This was earlier this year, and will work with other people in Wirral.



It looks at the new way we will **commission** in Wirral. This is with other local developments about the how health and social care will be given across the Wirral.



The **Strategy** shows many problems, which are taken from both Valuing People Now and other policy documents. This is about changing health and social care:

People are to have more choice and control over their lives.



People are to get the right healthcare and fair access to healthcare.



People should be supported to lead fulfilling lives. This includes having opportunities to study, work and enjoy leisure and social activities.



All people with learning disabilities should be supported into paid work and have the same opportunities as other people. This is to have relationships and be parents.



Rights

People should be treated **equally** and be supported to have their rights and responsibilities as people.



Services should have clear leadership and ways this work should be in place. This is to make sure that the plans get the right things out for people.



The **Strategy** finds that some of the work areas are already in place to work on these issues locally.

For example we have Service Improvement Planning in the Department of Adult Social Services.

This gives us new ways of running the Partnership Board and Options for Change.



Also work keeps going to make sure that services are worth the money we pay on them. This is across the public sector.



The **Strategy** has got 8 big things we need to do in Wirral

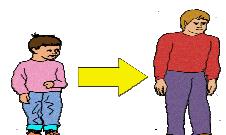


The Learning Disabilities Partnership Board will be developed so it works well.

Make sure there is better information and data to make sure **commissioning** is based on information. This will be from other areas and the **Joint Strategic Needs Assessment** and **person centred plans**.



Making sure that work on **transition** improves what young people are going to get out of it. This also looks at the experiences of young people and their families.



Making sure that services and support meets people's needs and that these systems make this work.

Develop a plan to work out how learning disability services may work in local teams.



There is a need to make sure people have access to real choices about housing. This also includes where and how they live.

To stop the health **inequalities experienced by people with learning disabilities. We also will take a more **strategic** way to the **commissioning of specialist** health services.**



To develop a plan that works and will make sure people with learning disability can get real jobs.

This work tells us about the **financial climate** in which services are running at the moment. Also how they will be run in the future.

We also used the latest produced set of **commissioning** rules. The North West Training and Development Team developed these rules.



This is with the need to buy services, which are:



Personalised

Local and makes sure everyone is included.



Accountable

Working Together



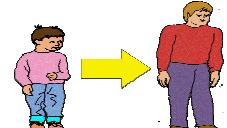
Look at people's whole life experiences

In the **Strategy** there are things we really want to get out and the targets. These have been found and are important to make sure that this works with what it sets out to do. For example;



By December 2009 we will have:

Find all young people with learning disabilities who have started, or are about to start the journey of transition. This is out of children's services. This is so that we can better plan with them the support they might need as adults.



Agreed how the new **transition** rules will happen.

By the middle of 2010, we will have:

Review our services for people who challenge us. This is so we can make decision as to how to better support them.

We will also have reviewed everyone getting a service from Adult Social Services. The things we will get out of the reviews will help Wirral in deciding what to buy in the future. This is to meet the needs and what they want to do.



Look at the **Strategic** Health Action plan

The new performance work for learning disabilities will need the Partnership Boards to give a report every year. This is about the progress around making Valuing People Now happen. Progress on the getting things out and targets that are in this plan will be part of the report. That is done every year.



3. The Learning Disabilities Partnership Board

The Board will:

Agree the **strategic** work for **commissioning**.



Agree how much time it will take to finish the **commissioning** projects that are with this work.

Do a timetable to get updates on specific parts of the work for **commissioning**. So that we can tell people where we are up to with the work we are doing.

Keep it safe by getting the ok. This is for getting **commissioning** reports. Looking at the opportunities and risks and so agreeing future developments.

A report will be done every year. This tells people about achievements, progress and challenges. This report will be part of the new national performance work for Partnership Boards.



How the Learning Disability Partnership Board will work is below.

There are 5 groups these are.

Having a life



People as **Citizens**

Personalisation

Transition

Carers Development Committee



The **Personalisation**, Having a Life and People as **Citizens** groups will report to the Enabling Fulfilling Lives Group.

The **Transition** group and Carers Development Committee will report straight into the Learning Disabilities Partnership Board. The **transition** team is below the transition group and will report straight into the group.



The Joint Commissioning Group will deal with buying services and planning where money is spent on Learning Disability. This Group will report into the Learning Disability Partnership Board.

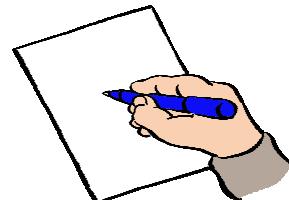


Membership of the Partnership Board was looked at over the summer of 2009. Members have been asked to champion particular part of the **strategy**.

Guidance is expected about Learning Disability Partnership Boards from the Office of the National Director for Learning Disability. How the board is made up may change. This is in line with this. The advice from the National Director is the way that the Wirral Board will be made up. This is in line with the guidance that is coming soon.



3.1. List of Partnership Board Members



Cabinet member – Social Care and Inclusion and person with learning disability
(These will be the chairs)

Director **Strategic** Partnerships National Health Service Wirral

Integrated Commissioning Manager

Head of Housing (Department of **Regeneration**)

Head of Cultural Services (Department of **Regeneration**)

Representative of the Director of Children's Services

Head of Branch – **Integrated** Communities and Well being (Department of Adult Social Services)

Chief Officer from Voluntary and Community Action Wirral

Head of **Strategic** Development – **Corporate** Services

Director of Adult Social Services

Principal Manager – Department of Adult Social Services

Chair and co-chair of Enabling Fulfilling Lives Group

Representative from Carers Development Committee

3 more people with Learning Disabilities and 3 carers - this is for the Enabling Fulfilling Lives group to find.

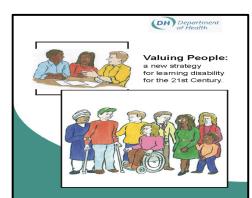
A carer and a young person who are involved in the **transition** process

4 Service Improvements happening at the moment

This section describes the important work that is already underway to improve services for people with learning disabilities.

It is the start from which we shall build our **commissioning** of services.

This is that deliver benefit from Valuing People Now. This is for all people with learning disabilities and their families in Wirral.



4.1. Department of Adult Social Services

The Department of Adult Social Services Learning Disabilities Service Improvement Plan sets out the **operational** plans. This will aim to



deliver on a number of things that we want to get out of this **strategy**. The Service Improvement plan is attached to this plan and comes with the **strategy**.

4.2. National Health Service Wirral



National Health Service Wirral produced a Health Action Plan in autumn 2008 and reviewed progress in July 2009.



National Health Service Wirral, Department of Adult Social Services and the Department of **Regeneration** are working together well. This is on a High Cost Complex Care Project.

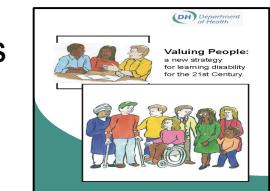


5 A Partnership Board that works well

The Learning Disability Partnership Board will make sure that people benefit from Valuing People Now.



We will review the Partnership Board. This is to make sure that it has a way that works. This is so that we can see our progress on all Valuing People Now targets. Some of these targets are to do with Partnership Boards.



What will we do to make this happen?

We are about to launch Wirral's Partnership Board again

We will use the National Guidance to find out what is best. This to make sure the Partnership Board does what it needs to do.



We will use the national reporting work to help find out what is the best way. This to find out the how good Wirral's Partnership Board is

5.1. Information

Getting good information from **Joint Strategic Needs Assessment** and the information from person centred plans.



This is to support strong ways of **commissioning**. This is for new ways of giving service and getting rid of the wrong right ways of doing it.

Wirral did its **Joint Strategic Needs Assessment** for people with a learning disability in September 2008. This gives a helpful view of the needs of local people with a learning disability. It also finds any gaps in our knowledge about many of the groups shown in Valuing People Now.



There has also been some more national research, which guesses the needs of people. This is of people who have **Profound** and more than 1 Learning Disabilities.

Also Options for Change found that there may be a big number of people who are using Adult Social Service services. This includes many with high levels of need. Whose who's care needs is not being managed or looked at.



More work is needed to have more understanding of the needs of people with Learning Disabilities. This is so that we can make the right **commissioning** decisions about future services.

What we will do to make this happen

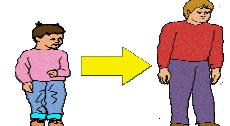
The **Joint Strategic Needs Assessment**

By December 2009

We will have to find all the young people with learning disabilities. These are people who have started, or are about to start transition. This is out of children's services. This is so that we can better plan with them the support they might need as adults.



We will also have reviewed and made better our **transition** planning arrangements. This is between Child and Family services, Adult Social Service and National Health Service Wirral.



By April 2010 we will have clear ways of doing this in place. This is to take regular account of the problems for people from **black and minority ethnic communities**. This is in our **commissioning** decisions.



By April 2010 we will have the findings of our review of Wirral's services. This is against what the **Mansell Report** says is needed to be done. This will help us decide how we should buy services for people with difficult needs.



By June 2010 all people who use Adult Social Services services. This includes many people with high levels of need. Whose care needs is not being managed or reviewed at the moment, will have had a review. The reviews will help us decide what to buy better to meet their needs and what they want to do.

| June 2010 | | | | |
|-----------|-----|-----|-----|-----|
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| 8 | 9 | 10 | 11 | 12 |
| 15 | 16 | 17 | 18 | 19 |
| 22 | 23 | 24 | 25 | 26 |
| 29 | 30 | | | |

By June 2010 we will know the number of people with learning disabilities living with family carers over 70.

We need to improve and work together to measure the local council and National Health Service performance



What we will do to make this happen

We will have to develop our plan to respond to the performance work once it has been done.

We have not seen the Performance work. It will want to support performance on what we want to get out of it. This also includes things about Valuing People Now. Our **commissioning** plan is closely linked to the Valuing People Now targets.



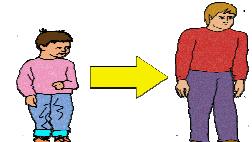
The National Health Service North West 2009 2010 has a plan how things are run. There is a **Self Assessment Tool**. This gives us some idea of what Primary Care Trust is likely to see in the Performance work:



To see more about this see Access to Health Care Section.

5.3. **Transition:**

We will facilitate the good transition of young people to being adults.



What we will do to make this happen:

By November 2009 **Self Directed Assessments** will replace the **Common Assessment Framework** for young people aged 18.



The Learning Disability Joint Commissioning Group will be made bigger. This is to include Children's and Young People's Department.

By December 2009, we will have agreed a looked at **Transition Protocol**

By January 2010 the suggestions for the **Transitions** Team will start.

The **Transitions** Team will move. This is to its base at the Twelve Quays Campus. This is as soon as the College for 16-19 years with special needs has been built.



By January 2010 **Transitions** Team will cover 14 year olds

We will look at the opportunities shown by the moving the Learning and Skills Council money. This will be by December 2010. This money will be given to the Local Council in April 2010.



5.4. **Personalisation:**

The starting of community learning disability teams that works well.

We will be **promoting** people's person-centre plan of care and support. Too often people need to fit in with services instead of that services fitting around the person.



This covers a full roll out of Personal Centre Plans and Health Action Plans. This is together with making sure access to good advocacy services.

What we will do to make this happen

The **Personal Budgets Pilot** part 2 needs to be agreed by **cabinet**. This is so it can start in November 2009. The **proposal** is for all people with a Learning Disability who get a service from the Department of Adult Social Services. We will be giving **Personal Budgets** by July 2010.



The **Reform** Unit in Department of Adult Social Services will support the **Personal Budget** developments. Also how this will happen. Progress will be reviewed in March 2010 and then again in July 2010.

By July 2010 all people with a Learning Disability using Adult Social Services services now will have had a review. The review will use a **self directed assessment**. People with Learning Disabilities will be asked if they want a **Personal Budget**.

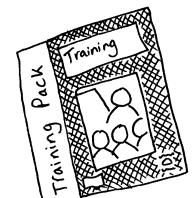


If this is taken up then the person with a Learning Disability will develop a Support Plan. This also includes people closest to them. This will set out how their care and support will be given. The support plans will help us decide what to buy services better so they meet their needs and what they want.

By November 2010 we will have reviewed practice in Wirral. This is against the **Commissioning Specialist** Adult Learning Disability Health Services – **Good Practice Guidance**. This will be able to tell us about the clear **commissioning** wants and needs. This is for Community Learning Disability Teams.



By February 2010 The Learning Disability Partnership Board will have agreed a joint training **strategy**. This gives all people who work in services the right support and training. This is to give them with the values, skills and knowledge. This is to make Valuing People Now happen.



5.5. Services that are together that are local and are **specialist**:

Bring together the **Personalisation** agenda and the **Joint Strategic Needs Assessment**. We will find where they are to be put so they are in the right position. This is for learning disability services. This is along with them continuing to be local and to be **specialist**.

Services for people with Learning Disabilities will be in local areas by 2012. This is so the services are put together and not on there own.

2012

What we will do to make this happen

By November 2010 we will have looked at what we are doing in Wirral. This is against the **Commissioning Specialist** Adult Learning Disability Health Services - **Good Practice Guidance**. This is to be able to tell us about the clear **commissioning** needs for the Community Learning Disability Teams.

| November 20 | | | | |
|-------------|-----|-----|-----|-----|
| Mon | Tue | Wed | Thu | Fri |
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| 23 | 24 | 25 | 26 | 27 |
| 30 | | | | |

By July 2010 we will have feedback about part 2 of our **Personal Budgets pilot**. This will have some clear way of showing what and where support and services should be. This is to meet what Valuing People Now wants.

By June 2011 we will have agreed the model of support and services. This is along with the local **specialist** that will continue. Also having a plan to make any changes in the way we support people happen.

5.6. Access to Health Services

Making sure people with learning disabilities have fair access to health care.



How we are taking a strategic approach to the commissioning for specialist healthcare services.

What we will do to make this happen?

By March 2010 we will have looked at our Health Action Plan to make sure that.

General health services make changes that are can be done. This is so people with learning disabilities will get the health care they need.

General health services are fully follows the **Disability Equality Duty**. This will make sure that the **Acute Hospital Provision** will follow this.



There are health checks this is using a **local enhanced scheme** or the **Directed Enhanced Scheme** we have now. This is mostly for those young people in **transition** coming into adult services.



We want to make sure what the Healthcare for All Have Your Say will happen.

People with a learning disability who are in trouble with the law are given the right health support.



We can find out the numbers and needs of people with Autistic Spectrum Condition.

We will collect the right information and data about the health needs of people with a learning disability.

We can find out the numbers of early and unexpected deaths in people with a learning disability.



By April 2010 we will know what we found. This is out of our review of Wirral's services. This is what the **Mansell Report** says it wants us to do. This will help us decide how we should buy services for people with difficult needs.

5.7. Real Homes:

We will develop a housing strategy for people who have a learning disability.



This will make sure that people with Learning Disabilities have the same chances to own or rent their own house.

What we will do to make this happen

The 'Having a Life' Subgroup of the Learning Disability Partnership Board will develop an action plan. This is to make sure we have more people living in their own homes. They will look at how we are doing in this area



5.8. Real Jobs

We will develop an employment strategy for people who have a learning disability. This is what meets Valuing Employment Now wants.

We need to make sure we give people with Learning Disabilities get the same chances to work. This is as everyone else.



What we will do to make this happen

What we need to do to make this work came from the conference we had on the 12 October.



6. Equality Impact Assessment

This will be done.

What the words in blue and bold mean



Strategy is a plan.

Intelligence is about who is clever or how much information we can get on something.

Commissioning is buying services in a planned way.

Strategic Commissioning Strategy is a big plan that is about buying services in the future.

Inequalities are about people that do not get the same health care as others do.

Financial climate is how the area or place is doing money.

Commission is an organisation that is asked to do something.

Specialist is someone that knows a lot about something.

Personalised is the way you want something to be.

Accountability is someone who is responsible for something.

Fulfilling is about people getting to where they want to get.

Joint Strategic Needs Assessment is looking at how people are doing in Wirral

Personal centred plan is a plan that is based around the person.

Equally means being treated fairly.

Strategic is a big plan.

Regeneration is a Council Department where Housing and Leisure are.

Integrated means put together.

Cabinet is where decisions are made about the Council.

Transition is when you go from Children's Services to Adult's Services.

Profound means that it is very big.

The Mansell Report is a report about services for people with learning disabilities and challenging behavior. It also includes those with mental health needs.

A Self Assessment Tool is something you use to assess yourself.

A Self Directed Assessment is when you assess yourself.

The Common Assessment Framework is how we do assessments for children and young people with disabilities.

A protocol is a set of rules.

Personal Budgets is money that you have to spend on your support. You get this from Adult Social Services.

Reform means changing something for the better.

A specialist is someone who knows a lot about something.

Pilot means something that is done for the first time.

The Disability Equality Duty is a law that says people with disabilities get fair access to services.

Acute means something that is short but a lot of.

An Equality Impact Assessment is something that is done to make sure the changes being made are fair for everyone.

Locally enhanced scheme means services have been added to usually used by Primary Care Trust. They pay extra to family doctors or others to give extra services.

Directed enhanced services means the National Health Service pays family doctors more for a better service.

A proposal is something that people are asking someone to agree to do.

Provision means something that is given.

Approach is the way we do something.

Good Practice Guidance is something that says the best way to do something.

Advocacy is when someone speaks up for someone else.

Promoting is about making people aware of something.

People from Black and Minority Ethnic Communities are people with black skin or from other backgrounds.

Operational is something that is done every day to make something work.

Principal means person leading on something.

Representative means someone coming to a group to tell people what they think about something. This is also for other people or groups.

Corporate is something that deals with the main business of the Council.

A citizen is a person.

Who did this and where the pictures came from?

The Easy Read and Information Team did this for the Disability Consultancy Service.



We used the pictures from the Valuing People Clipart Collection.



We also used pictures from the Change People Picture Bank.